

# MCA V3 ERROR: UNABLE TO DOWNLOAD PAYMENT RECEIPT.

- Article By CS Krishna Popat published on 15/03/2023

Topic: How to download Payment receipt in MCA V3 portal? Unable to download payment receipt/ROC fees debited but receipt is not generated?

## **Option 1: Always use Microsoft Edge.**

Step 1: Clear all the browsing history & clear all the data.

Step 2: Shut down your system Completely (Do not re-start).

Step 3: Edge> incognito mode> Login> download.

## **Option 2: Via bharatkosh website**

Step 1: Go to <https://bharatkosh.gov.in/>

Step 2: Go to Track your payment/ Payment history.

Step 3: Enter Mobile No (registered with ROC) OR email ID (registered with ROC).

Step 4: Enter OTP received on your phone or Email(OTP is valid for 5 mins)

Step 5: You can see all transaction history and payment made.

If you are still unable to download payment receipt you can raise complaint with ROC and wait for 48 to 76 hrs:

<https://www.mca.gov.in/mcafoportal/UserComplaintDetails.do>

(Author – CS Krishna Popat, Krishna Popat & Associates Company Secretary in Practice from Mumbai you can get in touch/ post your queries through <https://cskrishnap.com/>).

**Disclaimer:** The entire contents of this document have been prepared based on relevant provisions and as per the information existing at the time of the preparation. Although care has been taken to ensure the accuracy, completeness, and reliability of the information provided, I assume no responsibility, therefore. Users of this information are expected to refer to the relevant existing provisions of applicable Laws. The user of the information agrees that the information is not professional advice and is subject to change without notice. I assume no responsibility for the consequences of the use of such information

**Note: IN NO EVENT SHALL I SHALL BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL OR INCIDENTAL DAMAGE RESULTING FROM, ARISING OUT OF OR IN CONNECTION WITH THE USE OF THE INFORMATION**